Contract No. 394 182379

1. This contract was delivered to me in error
2. This package and contract was returned within 5 days of delivery .
3. It was collected by RAM Couriers reference no. RW21833952
4. This phone could not be traced by Cell C (not my problem) since November 2022 till 10 February 2023
5. On 10 February 2023, Cohen from Cell C contacted me and processed the cancellation.
6. On the Cell C system the contract was terminated on 11 February 2023.
7. Cell C confirms that the account was terminated on 11 February 2023.
8. Cell C informed me that they would refund me my debit orders on this account.
9. Cell C then informed me that I have been handed over on the 22nd of February 2023 again for the same account.
10. My bank sent me information that I have a default on Experian for Cell C debit order that was not paid.
11. My credit at my bank has for the first time in my life been declined.
12. REMOVE THE DEFAULT
13. To expedite the incompetence at CELL C I have paid the amount they handed me over for today .
14. REMOVE THE DEFAULT
15. SEND ME PROOF
16. Then REFUND THE MONEY PAID.

It has been 3 months , I am fed up.

Please note I receive calls on this NUMBER under reply 066 473 0621