



Mastan Chilakala <mastan.chilakala@gmail.com>

Fwd: 391455392834 | REQ.VALUE CONFIRMATION

Mastan Chilakala <mastan.chilakala@gmail.com>

Tue, Dec 6, 2022 at 12:42 AM

To: SURBHI CHANDRA <surbhi.chandra@fedex.com>, Mastan Chilakala <mastan.chilakala@gmail.com>, track@fedex.com, ftn_us@fedex.com

Cc: SEGU KIRAN KUMAR <segu.kirankumar@gmail.com>, Gajendra N <gajendra.n@fedex.com>, "blrclr@mail.fedex.com" <blrclr@mail.fedex.com>, BLRLVTRACE <blrLvtrace@fedex.com>

Hi,

Please find the attached invoice, which we don't fill with anything, they give us the attached receipt. I told them that it is the phone which I am going to ship.

Also, the box you can see that can be used only for phones.

Hope you understand that there is no wrong with me.

Just to get a reply from you it took 13 hours and now again no sleep for me to track my item, even though I paid more money for my shipment.

Please deliver the item ASAP.

On Tue, Dec 6, 2022 at 12:29 AM Mastan Chilakala <mastan.chilakala@gmail.com> wrote:

Hi,

Please find the attached invoice, which we don't fill with anything, they give us the attached receipt. I told them that it is the phone which I am going to ship.

Also, the box you can see that can be used only for phones.

Hope you understand that there is no wrong with me.

Please deliver the item ASAP.

On Tue, Dec 6, 2022 at 12:18 AM SURBHI CHANDRA <surbhi.chandra@fedex.com> wrote:

Dear sir ,

Please be informed that every shipment comes with the invoice and the correct value should be declared .

Kindly share the invoice with the correct value to proceed further .

Surbhi Chandra (She, her, hers) | Operations Gateway | FedEx Express India |#4, Basement, AISATS Cargo Terminal,BIAL|BANGALORE 560300| Board Line +8068474389

From: Mastan Chilakala <mastan.chilakala@gmail.com>**Sent:** 05 December 2022 21:38**To:** SEGU KIRAN KUMAR <segu.kirankumar@gmail.com>; SURBHI CHANDRA <surbhi.chandra@fedex.com>;

Gajendra N <gajendra.n@fedex.com>; blrclr@mail.fedex.com; BLRLVTRACE <blrlvtrace@fedex.com>; Mastan Chilakala <mastan.chilakala@gmail.com>

Subject: [EXTERNAL] Re: 391455392834 | REQ.VALUE CONFIRMATION

Caution! This email originated outside of FedEx. Please do not open attachments or click links from an unknown or suspicious origin.

Hello All,

I clearly told Fedex people that I need to ship my mobile to India. They said the fee is going to be \$178 and they did say anything about the duty charges.

Before sending the item, they should be aware of these things and they should clearly tell about these things to the customer, shipment delivery put on hold and asking now to pay the charges which is not fair, then what is the use of paying more money sending it through express shipment ?

Regards,

Mastan Chilakala

On Mon, Dec 5, 2022 at 7:04 AM SEGU KIRAN KUMAR <segu.kirankumar@gmail.com> wrote:

Forwarded Conversation

Subject: 391455392834 | REQ.VALUE CONFIRMATION

From: SURBHI CHANDRA <surbhi.chandra@fedex.com>

Date: Mon, Dec 5, 2022 at 4:49 PM

To: Gajendra N <gajendra.n@fedex.com>, blrclr@mail.fedex.com <blrclr@mail.fedex.com>

Cc: BLRLVTRACE <blrlvtrace@fedex.com>, segu.kirankumar@gmail.com <segu.kirankumar@gmail.com>

Dear Gajendra ,

Kindly provide the duty charges as its not reflecting .

Surbhi Chandra (She, her, hers) | Operations Gateway | FedEx Express India |#4, Basement, AISATS Cargo Terminal,BIAL|BANGALORE 560300| Board Line +8068474389

From: **Gajendra N** <gajendra.n@fedex.com>

Date: Mon, Dec 5, 2022 at 4:52 PM

To: SURBHI CHANDRA <surbhi.chandra@fedex.com>, blrclr@mail.fedex.com <blrclr@mail.fedex.com>

Cc: BLRLVTRACE <blrivtrace@fedex.com>, segu.kirankumar@gmail.com <segu.kirankumar@gmail.com>

Dear Team,

Shipment not detained for duty confirmation , its detained for value confirmation because its phone and value mentioned just 1 USD in CI

Thanks & Regards

Gajendra N |Clearance Broker| Bangalore Gateway Operations |FedEx Express Middle East, Indian Subcontinent and Africa (MEISA) |

From: SURBHI CHANDRA <surbhi.chandra@fedex.com>

Sent: 05 December 2022 04:49 PM

To: Gajendra N <gajendra.n@fedex.com>; blrclr@mail.fedex.com <blrclr@mail.fedex.com>

Cc: BLRLVTRACE <blrivtrace@fedex.com>; segu.kirankumar@gmail.com <segu.kirankumar@gmail.com>

Subject: 391455392834 | REQ.VALUE CONFIRMATION

From: **SURBHI CHANDRA** <surbhi.chandra@fedex.com>

Date: Mon, Dec 5, 2022 at 4:54 PM

To: segu.kirankumar@gmail.com <segu.kirankumar@gmail.com>

Cc: BLRLVTRACE <blrivtrace@fedex.com>

Dear sir ,

Kindly share correct value of the phone .

Share invoice for further clearance .

Surbhi Chandra (She, her, hers) | Operations Gateway | FedEx Express India |#4, Basement, AISATS Cargo Terminal,BIAL|BANGALORE 560300| Board Line +8068474389

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Regards,

Mastan C.

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Regards,
Mastan C.

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Regards,
Mastan C.

 **Invoice.pdf**
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