

  **Priyank Nationwide...**

Hi Priyank 17:44 ✓✓

Hi 17:45

There is a problem in the assessment report

17:45 ✓✓

Pleas tell 17:45

Please* 17:45

The job noc code and responsibilities doesn't match

17:45 ✓✓

I was not working for bank 17:45 ✓✓

Ohk 17:45

No problem 17:46

I will check and make the changes 17:46

Yup I'm sending you my company offer letter

17:46 ✓✓

If that can help 17:46 ✓✓

Yes 17:46

K 17:47 ✓✓

APRIL 7, 2021

Priyank withdrawal and deposit process is also mentioned. And also last 5 points doesn't match

11:00 ✓✓

I was speaking to customers who had issues with their mobile bill plans like prepaid and postpaid



Type a message





Priyank Nationwide...



If customer doesn't have mobile network then we used to inform them trouble shooting steps

11:02 ✓✓

We used to help customers for recharges and adding data and msgs add ons

11:03 ✓✓

Also if the customer was postpaid and if the bill is high we used to give them explanation as to why the bill is high.. it can be due to more data usage outside his plan

11:05 ✓✓

Priyank You can just cross check once because you know better about the process

11:05 ✓✓

Ok I will do 11:07

Should I call you aur phir batao apko?

11:08 ✓✓

No no I got it 11:08

Acha thik hai 11:08 ✓✓

Divya apka Vo he code Jayega 11:24

I have checked 11:24

Again 11:24

Thik hai I'll go with that if you are saying toh correct hi hoga

11:25 ✓✓

Yes I have checked don't worry 11:26

Okay thanks 11:26 ✓✓

So please acknowledge the mail now 11:30



Type a message



←  Priyank Nationwide...



Your payment is confirmed 14:44

Okay thanks. Now what is the next step?
You will be allocating a lawyer to me?

14:45 ✓✓

I am assigning your case officer 14:46

Okay. Thankyou 14:47 ✓✓

Please Tell me your date of birth 15:02

7th march 1993 15:02 ✓✓

And Kindly share your updated resume via
mail asap 15:03

Okay I'll do that right away 15:03 ✓✓

ok 15:03

I have mailed you my cv 15:08 ✓✓

Yes I have received 15:09

Okay 15:09 ✓✓

Kindly share the copy of your degree 15:49

Copy? Do you mean scan copy? Or I can
click pictures and swnd 16:06 ✓✓

Yes you can click picture but it should be
clear 16:07

Okay 16:21



Privank I'm unable to sign on the



Type a message

