

## Request Received

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From: IFBAppliances.com (transactions@t.ifbappliances.com)

To: praka17@yahoo.com

Date: Friday, 15 November, 2019, 01:19 am IST

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Dear Srinivasan P,

Thank you for getting in touch with us. Your query is as below:

I had registered a service complaint 2 weeks back regarding the problem with the "start function" not working. The technician replaced the touch panel. But still the "start function" is not working. We are unable to use the oven. There is a problem with the "internal program logic" circuit. This is a faulty product you have supplied. Now the oven is not functional. Only one function "Express cooking" is working. All other functions are disabled. I request you to replace this faulty product. It is now under warranty. Date of purchase 30/07/2019 I request you to replace this faulty product at the earliest. Thank you Srinivasan

Our product expert will revert shortly.

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To continue shopping, [click here](#).

Should you have any questions or need further assistance, please [get in touch](#) at 1860 425 5678 or 1860 208 5678 Our lines remain open 24/7.

Thank you  
**IFB Appliances Team**